Anjali Sastry, PhD, is senior lecturer, Massachusetts Institute of Technology Sloan School of Management and lecturer, Department of Global Health and Social Medicine at Harvard Medical School. She investigates global health delivery and management, focusing on systems thinking and practical business-based approaches for improving healthcare in low-resource settings, carrying out numerous field studies and action learning projects while developing teaching materials. She serves on the board of directors of Management Sciences for Health and advises a wide variety of organizations and programs. Her most recent book is *Fail Better: Design Smart Mistakes and Succeed Sooner* (November 2014, Harvard Business Review Press; with Kara Penn).